## Laboratory Services Quality Policy

## "A unique combination of analytical equipment, techniques and investigative experience"

Our goal is customer satisfaction. We are committed to providing an excellent service and have implemented a full quality assurance system. The LPD Laboratory Services Management will continually improve the effectiveness of the quality system within the confines of the international standard ISO 17025. The Laboratory staff are fully competent in using the quality system to ensure consistent testing results.

The Laboratory is fully committed to the following:

- Maintaining a Quality Management System which meets the requirements of ISO 17025: 2005
- Continually improving the Management System
- Operate within the spirit of all relevant legislation

S. Jeńkins

Laboratory Manager

B. Cliff

Laboratory Quality Manager